

OBSERVATION REPORT #74

Certain metrics reported in the Verizon-New Jersey (Verizon-NJ) November 2000 KPMG Consulting CLEC Specific Carrier-to-Carrier Report do not follow the NJ Carrier-to-Carrier Guidelines (May 2000).

Issue

KPMG Consulting found that certain metrics reported in the November 2000 KPMG Consulting CLEC Specific Carrier-to-Carrier Report did not follow the NJ Carrier-to-Carrier Guidelines (May 2000).

The tables below list metrics incorrectly numbered on the KPMG Consulting CLEC Specific Carrier-to-Carrier Report (Table 1), metric descriptions on the KPMG Consulting CLEC Specific Carrier-to-Carrier Report which do not fully match the description in the New Jersey Carrier-to-Carrier Guidelines (Table 2) and levels of disaggregation reported on the KPMG Consulting CLEC Specific report that are not specified in the New Jersey Carrier-to-Carrier Guidelines (Table 3).

Table 1: Metrics incorrectly numbered on the KPMG Consulting CLEC Specific Carrier-to-Carrier Report.

Metric	Metric Description	Issue
BI-3-02	% Billing Adjustments – Excluding Charges Adjusted Due to PCDs – Total	This metric is incorrectly numbered on the November 2000 KPMG Consulting CLEC Specific C2C report. It should read, “BI-3-03”. Verizon-NJ numbered this metric as “BI-3-02”.

Table 2: Metric descriptions in the KPMG Consulting CLEC Specific Carrier-to-Carrier Report which do not fully match the description in the New Jersey Carrier-to-Carrier Guidelines.

Metric	Metric Description	Issue
PR-8-02	% Open Orders in a Hold Status > 90 Days	The description on the KPMG Consulting CLEC Specific C2C report does not fully match the description on the CLEC Aggregate C2C report. The KPMG Consulting CLEC Specific report describes this metric as “% Open Orders in a Hold Status > 80 Days”.

This observation report is for discussion purposes only and is subject to change without notice.

Table 3: Levels of disaggregation reported on the KPMG Consulting CLEC Specific Report that are not specified in the New Jersey Guidelines.

Metric	Metric Description	Issue
BI-1-01	% DUF in 3 Business Days	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-1-02	% DUF in 4 Business Days	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-1-03	% DUF in 5 Business Days	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-1-04	% DUF in 8 Business Days	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-2-01	Timeliness of Carrier Bill	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-3-01	% Billing Adjustments – Including Charges Adjusted Due to PCDs	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-3-03	% Billing Adjustments – Excluding Charges Adjusted Due to PCDs	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-4-01	% Usage Accuracy	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-4-02	% Corrected Usage Records Delivered On Time	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-5-01	% Accuracy of Mechanized Bill Feed	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.

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Metric	Metric Description	Issue
BI-6-01	% Completeness of Usage Charges – Including PCD Delayed Charges	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-6-02	% Completeness of Usage Charges – Excluding PCD Delayed Charges	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-7-01	% Completeness of Fractional Recurring Charges- Including PCD Delayed Charges	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-7-02	% Completeness of Fractional Recurring Charges- Excluding PCD Delayed Charges	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-8-01	% Completeness of Non-Recurring Charges – Including PCD Delayed Charges	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.
BI-8-02	% Completeness of Non-Recurring Charges – Excluding PCD Delayed Charges	Verizon-NJ reported the products “Resale”, “UNE” and “Total”. The only product specified in the NJ C2C Guidelines is “Total”.

Assessment

To the extent that Verizon-NJ does not populate its Carrier-to-Carrier reports in accordance with the NJ Carrier-to-Carrier Guidelines (May 2000), Verizon-NJ is not compliant with decisions made by the NJ BPU. Additionally, with these reporting discrepancies CLECs cannot verify that they are being provided with the level of service required by the NJ Carrier-to-Carrier Guidelines.